



control: energy costs

SmartView[™]

We deliver a range of services which provide the basis for controlling your energy and utility use and cost. **SmartView**[™] is the online launching point for all of these services.

In association with Eutility Trading AFS Licence No: 480703

Hierarchy

Cost Centre Allocation

Complete allocation of cost centres and locations designed for subsequent comparisons and summaries.

Multiple Login

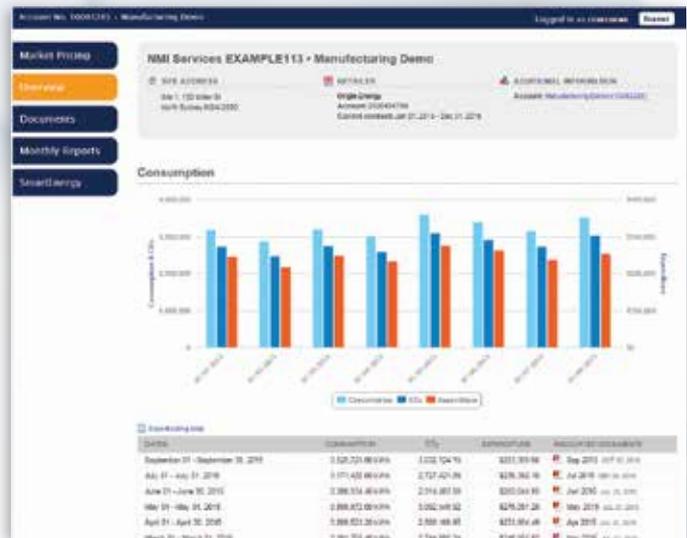
Multi level login available to up to three tiers:

- Administrator receives full rights allowing access to all sites
- Access can be limited to assigned cost centres and its group of locations
- Individual site access allowing for behavioural change

Hierarchy



Online Storage



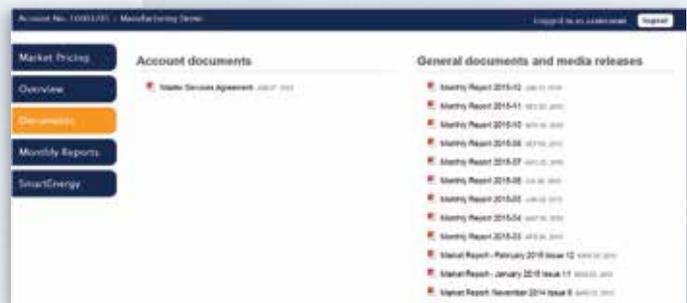
Online Storage

PDF Invoices

All invoices are uploaded electronically after they are rendered by the supplier and made available.

Documents

Locate your documents, including contracts, reports and analysis.



Live Market Pricing

30 min delivery of Australian spot market pricing, state by state. This allows a graphical representation of all electricity spot pricing since 1999.

Live Market Pricing



Data Export

Ability to export a flat file that consists of all your billing data for all of your sites.

Reports

Monthly

Review your consumption, CO₂ and expenditure with an easy to comprehend chart showing all your invoices and key statistics by month.

Extraction of invoice information, allowing for a leader board comparison of multi-site portfolios, highlighting best and worst efficiency with regard to cost and consumption.

Benchmarking

Comparison of sites, highlighting energy efficiency and cost league table, identifying poor performance and providing direction for targeting resources, improving efficiency and measuring progress of actions implemented.

Validation

Contract Compliance

Internal alert confirming that the first invoice delivered is checked against your retail contract and is delivered in a timely fashion.

Ancillary charges such as metering, loss factors, renewables are also validated.

Invoice Validation

Every invoice received is compared against previous invoice averages. If the tolerance is exceeded, an alert is triggered allowing for our team to resolve the potential anomaly.

Network Tariff Maintenance

Based on historical data, we provide you with a financial forecast of the impact of the tariff rate review by network providers, and the change in loss factors, if applicable.

This enables you to amend your current budget accurately. Additionally, further analysis, utilising your interval data, will be undertaken if you are a SmartEnergy customer.

Alerts

Invoice

We will monitor your usage and cost levels and alert you when there is unusual activity on your account, or when a bill breaches fixed parameters.

Resolving Alerts

Every alert delivers a trigger to our Help Desk and will undergo the following resolves:

- Physical invoice check
- Historical monthly visual check
- Public holiday alert suppression
- Interval data extraction vs consumption on invoice

If all checks fail, the alert is emailed to you and escalated to your account manager.

Help Desk

Billing Queries

We will take care of all billing queries for you, so you needn't waste your time negotiating with service providers.

Contract Management

All billing and contractual issues will be resolved by your account manager on your behalf.

New and Closed Connections

A team dedicated to assisting with closed and new connections in a timely fashion. The online hierarchy is therefore dynamic in nature and reflects your current information.

Resolving Alerts

Your account manager is dedicated to assisting you in resolving alerts delivered if they are deemed outside of normal parameters.



www.eutility.com.au

info@eutility.com.au



SYDNEY

Level 31, 100 Miller St
North Sydney
NSW 2060
T +61 2 8228 7400
F +61 2 8228 7450

MELBOURNE

Suite 14, Level 14,
401 Docklands Dr
Docklands VIC 3008
T +61 3 9981 0000
F +61 3 9981 0050

ADELAIDE

213 Greenhill Rd
Eastwood
SA 5063
T 1800 676 098
F +61 8 7087 6899

PERTH

PO Box 6244
East Perth
WA 6892
T +61 8 6144 1900
F +61 8 6144 1950

NEW ZEALAND

Level 2, 23 Union St
Auckland Central
New Zealand 1010
T +64 (0)800 441 583
F +64 (0)800 443 514

SINGAPORE

1 Shenton Way
#39-02 One Shenton
Singapore 068803
T +65 6509 5585
M +65 9756 1360

UNITED KINGDOM

2nd Floor 48-54
Moorgate North
London EC2R 6EJ
T +44 203 068 0000
F +44 203 002 4670